



## **Corporate Overview, Goals and Objectives**

### **1.0 Purpose and Scope**

An overview of Australian Combined Resources trading as Skill Up Australia including its vision, mission, values, goals and objectives.

### **2.0 Related Documents**

AQTF 2007	Essential Standards for Registration
ACRN 600	General Policy & Procedures Manual
ACR 26	Organisational Chart
ACRT 500	Training Unit, Policy & Procedures
ACRT 02	Training Induction Information

### **3.0 Related AQTF 2007 Essential Standards for Registration**

- Standard 1: The registered training organisation provides quality training and assessment across all of its operations
- Standard 2: The Registered Training Organisation adheres to principles of access and equity and maximises outcomes for its clients
- Standard 3: Management systems are responsive to the needs of clients, staff and stakeholders, and the environment in which the Registered Training Organisation operates.

### **4.0 Responsible Parties**

The Quality Manager is responsible for the control and issue of this policy & procedure.

### **5.0 Corporate Overview**

#### **5.1 Vision Statement**

To provide quality products to organisations by assisting them with strategic solutions through the delivery of high quality recruitment and training and assessment services for a profit.

#### **5.2 Mission Statement**

Australian Combined Resources trading as Skill Up Australia mission is to build and sustain a viable, effective business solutions' organisation.

### **5.3 Values**

- Customer satisfaction
- Quality service
- Quality learning
- Industry involvement and co-operation
- Access and equity
- Teamwork.

### **6.0 Goals & Objectives**

It is the aim of Skill Up Australia to establish itself as a successful company within five (5) years.

This will be achieved through the effective provision of services, within the scope of the organisation's capabilities.

Goals and objectives of the organisation are to:

- establish an appropriate infrastructure to facilitate the quality products and services
- maximise customer satisfaction
- establish a strong alignment with our key suppliers, our people and our systems
- achieve and exceed target profit levels each year